

# SBI Canada Bank

## Disclosure

SBI Canada Bank embodies safety, trust and integrity. We have always woven these values into our relationship with customers. Internet banking is one more effort to add value to the relationship. Internet banking facility offers convenience of 24X7 banking to its customers. In terms of the Code of Fair Banking Practice, we notify you on the characteristics of Internet Banking.

What is the Disclosure about?

Internet banking comes with risks inherent to the Internet arena. It is our belief that these risks can be mitigated. Banks worldwide have moved their customers to the Internet with enormous gains in efficiency and service quality. It is the customer who gains. This is exactly what we want for our customers. Good practice suggests that the users should evaluate risks, appreciate and balance the criticalities and the convenience which Internet banking offers. SBI Canada Bank has put in place secure and effective systems to mitigate the risks from the bank's end. We seek a little effort from your side, in maintaining this as a safe and secure channel. We want our customers to appreciate the risks realistically and mitigate them at their end. This includes proper handling of Username and passwords and the overall safety of the system at the user end.

### Security Aspects

Advanced security features, both physical and logical, protect SBI Canada Bank Internet banking channel. SBI Canada Bank has considered various risks inherent in transacting over a public network such as the Internet, and has deployed appropriate security measures to protect customers. Our firewalls allow only valid web traffic to reach server. 128-bit Secure Socket Layer to (SSL) encryption technology is deployed ensure that the information [www.onlinesbiglobal.com](http://www.onlinesbiglobal.com) over the Internet is secure and cannot be intruded exchanged between your computer and upon. Information exchanged during a valid session is protected during transmission over the Internet. Additionally, the bank has installed mechanisms such as Intrusion detection Systems.

### Control measures

We have set up the following operational and control measures for [onlinesbiglobal.com](http://onlinesbiglobal.com) customers:

- Access to Internet banking is provided only on registration.

- The User ID and password generation and distribution is conducted in a secure environment.
- Change of User ID and password is mandatory at the time of initial login.
- All correspondence on the service is sent to the address registered at the branch.
- Customer logins and activities are tracked and archived.
- Customer can assign limits on the monetary value of transactions, which they desire to carry out over this service. The customer alone can modify this.

### Precautions

To enhance the security in conducting banking and other transactions, it is recommended that customers adopt the following practices. These are not special to SBI Canada Bank site banks world over expect their customers to do this much in mutual interest.

- Username and password allow entry to the Internet banking site and must not be revealed to anyone. These should not be input while someone is looking. These should be memorized and not written in your diary or such place, where others can access it.
- Different passwords should be used for Login and for Transactions.
- Computer should not be left unattended while you're connected to [www.onlinesbiglobal.com](http://www.onlinesbiglobal.com). Log off and close the browser before leaving.
- Change your password immediately if you believe that anyone has managed to get access to it. Avoid using public systems for banking transactions
- Log off from [www.onlinesbiglobal.com](http://www.onlinesbiglobal.com) and close the browser window after you have finished your session. Improper logging off will leave the connection between your machine and [www.onlinesbiglobal.com](http://www.onlinesbiglobal.com) active for some time.
- It is not a good idea to let the computer 'remember' your Username and password.

### Errors

Periodically check your account statements. Any error in account statements should be reported to the bank immediately.