

STATE BANK OF INDIA FRANKFURT

Our goal is to preserve our customers' trust, whenever we handle their personal information.

You have the choice :

As our customer, you can decide which types of business relationships you wish to establish or maintain with State Bank of India. Please make your choice so that we can help you achieve your financial needs and goals.

Security of personal information :

The security of your personal information is our primary goal. We protect your personal information through our technical and organizational security measures that comply with the relevant legal standards. If we hire other companies to provide services to us, we insist that they maintain the confidentiality of personal information as well.

1. Privacy Policy for customers of the State Bank of India

Personal Information :

We obtain personal information about you, inter alia, directly or from your transactions with the State Bank of India and other institutions.

Purpose and use :

We use information about you to maintain the customer relationship with you and to offer you other products and services. This includes advertising too. We share, as far as permitted by law, information about you within the State Bank of India Group.

Choices :

As our customer, you can decide which types of business relationships you intend to maintain with the State Bank of India. Please make your choice so that we can help you achieve your financial needs and goals. You can bar the receipt of further promotion material within the meaning of Section 28 para 4 of Federal Data Protection Act. Additionally, you have, under Section 34 and 35 of Federal Data Protection Act, a right to know and under certain conditions, block and request deletion of your data stored with us.

Order processing :

The State Bank of India may not provide some of the services to their customers themselves, but working with other companies by way of data processing. Transfer of processing activities, in so-called third countries (outside EU / EEA) may be, for example, for the purpose of technical

assistance and the provision of IT services. More information on this can be sought from the Data Protection Officer of the State Bank of India, Frankfurt.

2. State Bank of India's Internet Privacy Policy - or how we handle your Internet data

In this section we would like to explain our policy in dealing with personal information you provide to us when you visit our site. Our goal is to protect your privacy on the Internet in the same way, as we do for all other forms of your communication with us.

You can use our Internet Banking Products, without sending us much of additional personal data.

If you give us personal information such as your residential address, e-mail address, your telephone or fax number or any other personal information, we shall not pass this information on to any third party, unless you are aware, you have agreed to or we are required by law. We do not provide this information for advertising purposes to other companies. Your data and transactions are subject to our strict security and confidentiality standards.

3.Contact:

If you would like more information about our Data Protection procedures and processes, you can always write to the following address with your questions:

State Bank of India, Frankfurt Branch
The Data Protection Officer
Mainzer Landstrasse 61
60329 Frankfurt