

1) Ensure [JRE ver 1.4 or above](#) is installed

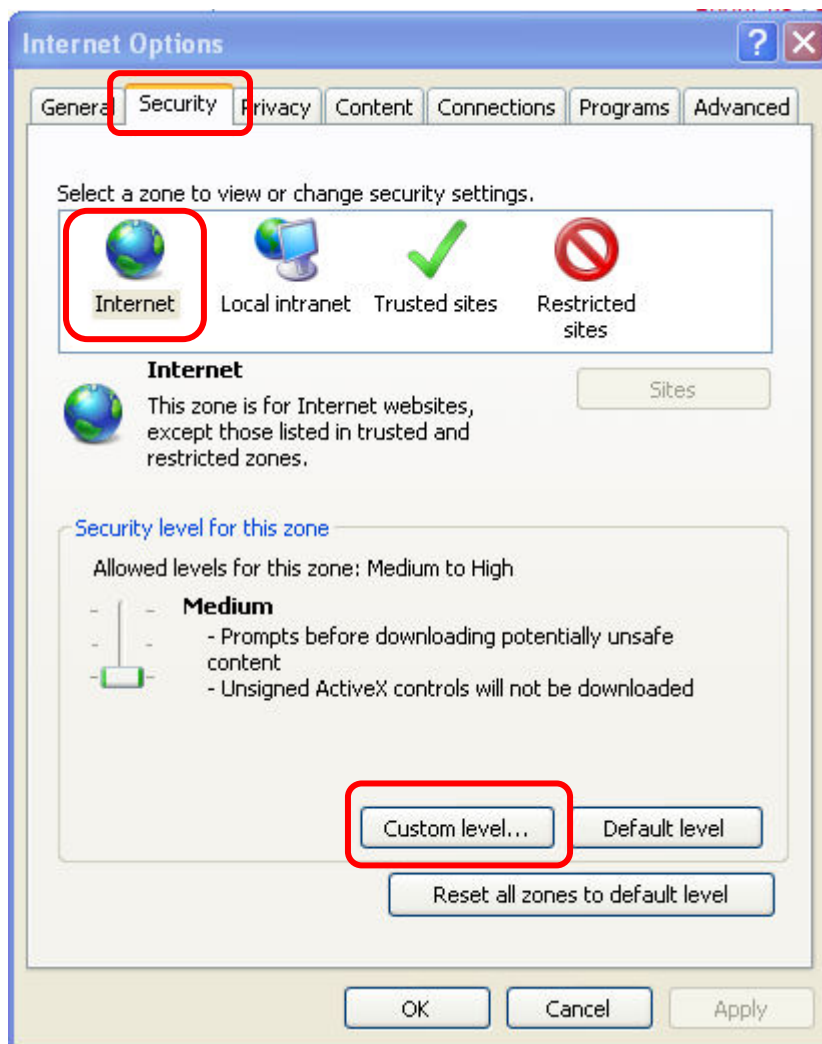
2) Follow the steps below to ensure Java Scripting is enabled

Open Internet Explorer

Go to [Tools -> Internet Options](#)

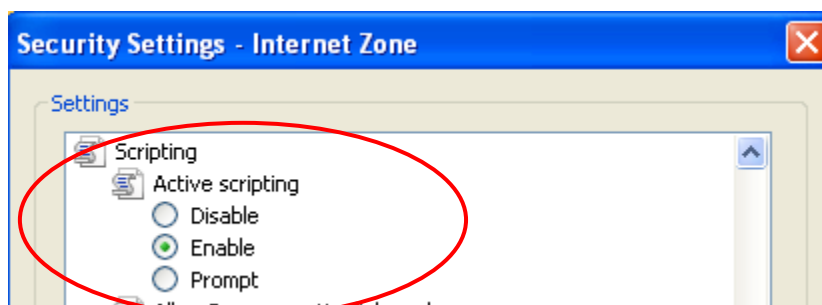
Click on [Security](#) tab

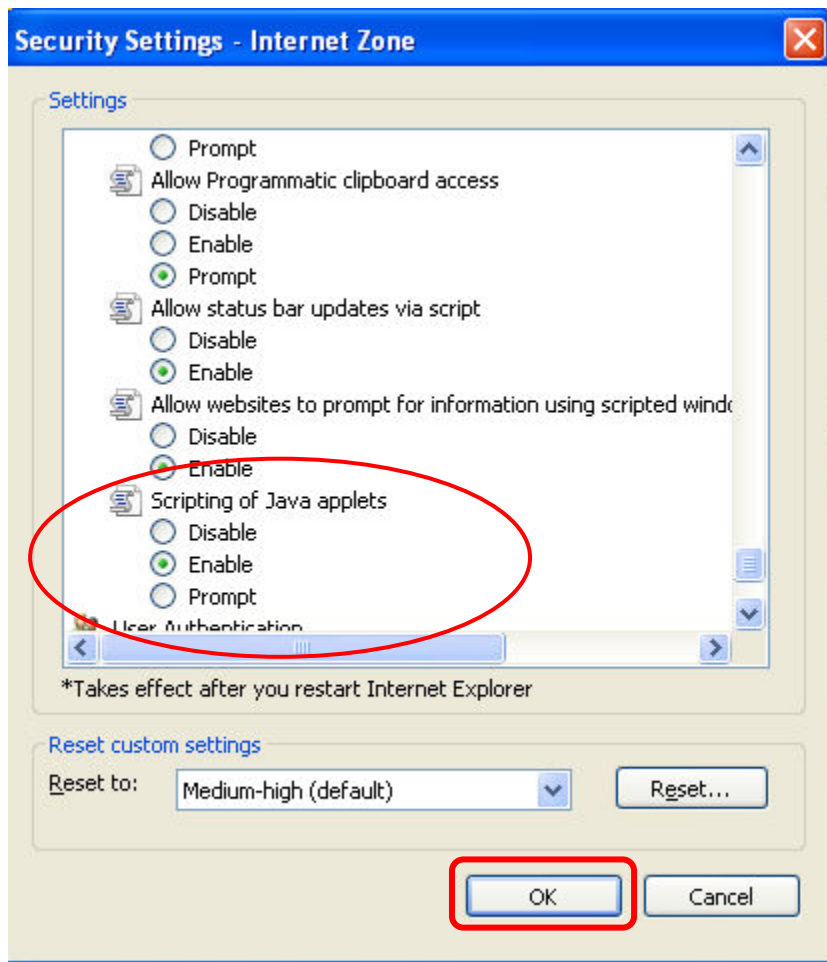
Click on [Internet](#) and then [Custom level...](#)



Scroll down the list to [Scripting](#) section

Ensure [Active Scripting](#) is [Enabled](#)





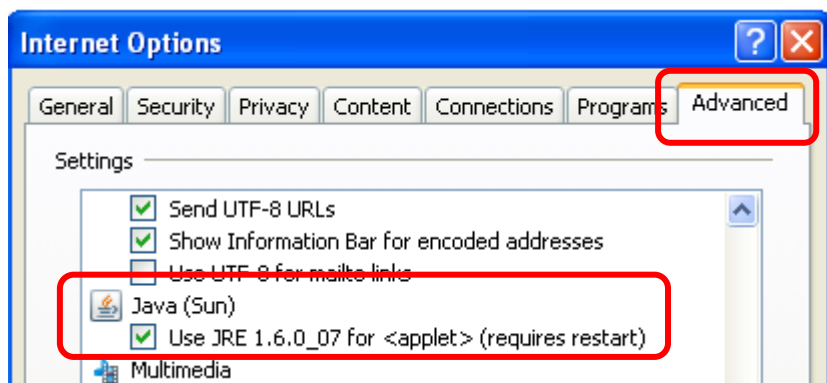
Scroll further in [Scripting](#) section to [Scripting of Java applets](#)

Ensure [Scripting of Java applets](#) is [Enabled](#)

Click on [OK](#)

Click on [Advanced](#) tab

Scroll down the list to [Java \(Sun\)](#) section and ensure [Use JRE...](#) is ticked



Click on [OK](#)

3) Close all internet explorer windows

4) Open internet explorer and try logging on to the site.